



Lloyd's Register
LRQA

CERTIFICATE OF APPROVAL

This is to certify that the IT Service Management System of:

Stemo Ltd.
Sofia - Service Center, 135 Tsarigradsko shose Blvd.,
Building Office Express, 1784 Sofia
Bulgaria

has been approved by Lloyd's Register Quality Assurance
to the following IT Service Management Standards:

ISO/IEC 20000-1:2011

The IT Service Management System is applicable to:

**The Service Management system supporting the provision of IT support
and maintenance services for IT infrastructure and communication
systems to external and internal clients throughout Bulgaria.**

Approval
Certificate No: SOF6008344/A

Original Approval: 05th January 2011

Current Certificate: 05th January 2017

Certificate Expiry: 04th January 2020


Issued by: Lloyd's Register EMEA branch for and on behalf
of Lloyd's Register Quality Assurance Limited



001



81A Bulgaria Blvd., 1404 Sofia, Registration number 121726037

For and on behalf of 1 Trinity Park, Bickenhill Lane, Birmingham, B37 7ES, United Kingdom

This approval is carried out in accordance with the LRQA assessment and certification procedures and monitored by LRQA.

The use of the UKAS Accreditation Mark indicates Accreditation in respect of those activities covered by the Accreditation Certificate Number 001

Macro Revision 14